

General Terms and Conditions of Hundetherapie und -schule Bodmer



Hundetherapie und -schule
Bodmer

Scope	These General Terms and Conditions apply to the dog therapy and all courses of Hundetherapie und -schule Bodmer, Zürichstrasse 77, 8607 Aathal-Seegräben
Course participants	Course participants undertake to comply with these terms and to follow the instructions of the dog trainers. Children are welcome in the courses. The supervision is incumbent on the parents. The main responsibility for the guiding, holding and training of the dog is always with the dog handlers.
Training requirements	Only dogs who have a full vaccination protection may participate in the courses. The participants commit to participate in the courses only with a healthy dog that is physically capable of meeting the demands of the training sessions. For each participating dog, a valid liability insurance must be taken out. If these conditions are not fulfilled, the responsible dog trainer may exclude the participant from the training against a fee. Hundetherapie und -schule Bodmer reserves the right to refuse usage of special support tools requested for the training by the dog handler.
Course costs	The course costs are to be paid upon conclusion of the contract. Payment is made either directly on site in cash or in advance by bank transfer to the specified bank account. In the event of premature termination of the agreed lessons by the participant, no training fees already paid will be refunded
Subscriptions	Subscriptions to courses are personal and non-transferable. They are to be used within one year of the conclusion of the contract, otherwise their validity expires.
Liability	<p>The use of the facilities of Hundetherapie und -schule Bodmer is at your own risk. Hundetherapie und -schule Bodmer excludes liability for all damages resulting from an accident, injury or illness to the extent permitted by law.</p> <p>Also, Hundetherapie und -schule Bodmer may not be held liable for the loss of valuables, money, clothes, etc.</p> <p>Hundetherapie und -schule Bodmer retains the right to claim damages to its property, caused by the dog owner, by visitors or by a dog. Insurance is the responsibility of the participant.</p>
Duty to inform	The customer undertakes to inform the course management about any behavioral problems such as aggressiveness or anxiety of the dog. The same applies to any requirements imposed by authorities or the veterinary office.
Operating hours	With the exception of holidays and public holidays, the trainings take place according to our training plan. The course offer as well as operating hours are subject to change at any time.
Cessation of operations	Temporary or permanent closure or partial closure of the Hundetherapie und -schule Bodmer may take place at any time. There is no right to reimbursement from a temporary cessation of operation and/or partial closure.
Absences	<p>Postponements or cancellations can be made in writing, by phone or e-mail.</p> <p>Agreed lesson, for which the dog owner has subscribed or group lessons, in which he/she regularly participates, must be cancelled or postponed at least 24 hours before taking place. If this does not happen, we reserve the right to charge the lesson in full.</p> <p>We reserve the right, in urgent cases, to cancel lessons. In these cases, the lessons will be repeated or postponed.</p>
Duration of contract	The duration of the contract depends on the contract concluded by the course participant. The contract expires automatically without termination according to the agreed duration.
Early cancellation	A contract withdrawal and corresponding refunds can only be granted in cases of hardship such as prolonged illness (from 3 weeks), accident or in case of definitive change of domicile. If this is the case, a written refund request with the necessary confirmations shall be submitted.
Robidog-obligation (dog waste disposal)	At the place of the event or course and on all streets, participants are obliged to pick up and dispose of the feces of their dogs.
Changes to the GTC	The course participants expressly acknowledge that changes to the General Terms and Conditions are herewith reserved and that they will be informed thereof in a suitable form. No rights may be derived from such changes.

Applicable law and place of jurisdiction

These General Terms and Conditions are subject to Swiss law. The place of jurisdiction is Zurich.

Gutenswil, June 2021